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DRAFT

Annual Report Deadline: March 31, 2015

PCMHs in Montana are at all stages of their practice transformation journey. Therefore, not all the questions will apply to every clinic. Please answer all questions that are relevant to your clinic. Some questions are follow-up to the data collected November 2014 from the **Comprehensive Application**. Some questions relate to the **Quality Metric Report**. Other questions ask about the broader story of PCMH transformation, beyond the data.

Information from this report will contribute to a 2016 required report to the Montana legislature. Clinic names will not be included in the report. Ultimately, report findings will make the case for the value of PCMH to policy makers, insurers, and patients.

1. With the first year of baseline data collected from PCMHs on quality metrics, how does your clinic plan to address gaps in care in the next year?

2. What is the clinic's largest area for growth or improvement?
3. What aspect of practice transformation has been most beneficial to your staff?
4. Identify a best practice in your PCMH implementation that makes your practice
transformation successful, and you would recommend to other clinics.
5. How has PCMH affected health outcomes for patients?
3. How has I civil affected health outcomes for patients:

6. Please share a patient success story that resulted in your clinic's PCMH implementation. Please include specific intervention steps taken in the patient's care as a result of your practice's transformation, that improved a chronic condition over time.
7. Please share best practices of intervention for patients with diabetes or hypertension, tobacco users, and childhood immunizations that resulted from PCMH implementation.
8. What communication methods work best to describe PCMH to the clinic's patients? Please share any existing education materials, scripts, brochures, videos, or marketing materials/plans
9. What would your clinic add or change with payer reimbursement? If your clinic already received payer reimbursement for PCMH, how do you use the additional funds, generally.

10. Does your clinic screen all patients for depression? Or only a target population of patients with a depression diagnosis?
11. Share best practices of intervention for patients screened positive for depression.